# Creating a Community of Innovation and Culture of Change: Embracing the HSI Identity

Jeannie Kim-Han, PhD Riverside City College March 26, 2018

#### Overview

- \* Introductions
- \* How change ready are you?
- \* Frames
  - \* Absorptive capacity
  - \* Community of innovation
  - \* Spheres of influence
  - \* Strength of weak ties network theory
- \* Positioning
- \* Closing

## Change Readiness Kriegel, R., & Brandt, D., 1997)

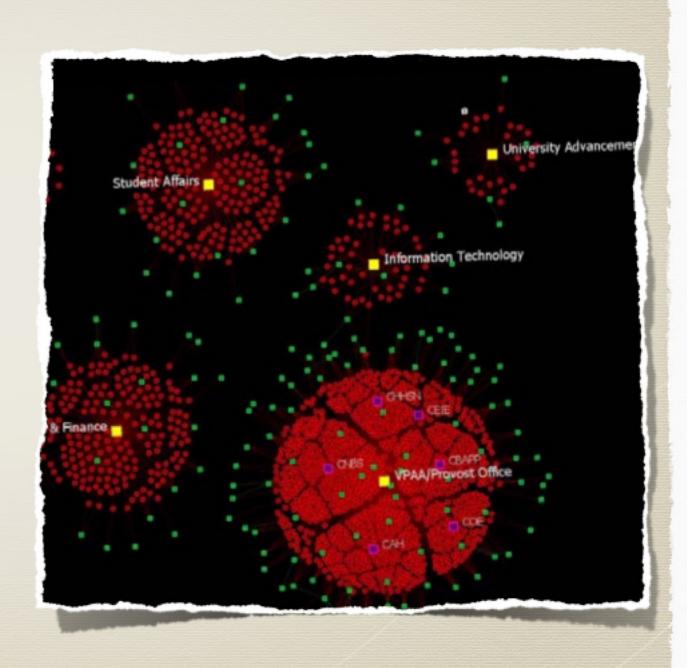
Focus on work performance.

Be honest.

Beliefs and behaviors as they actually are

### Absorptive Capacity

- \* Absorption of a new idea by the organization is dependent on both internal and external human networks (Easterby-Smith et.al., 2008)
- \* Potential ACAP = ability to absorb new knowledge (Zahra & George, 2002)
- \* Realized ACAP = convert and transmit/apply new knowledge (Zahra & George, 2002)



#### Communities...

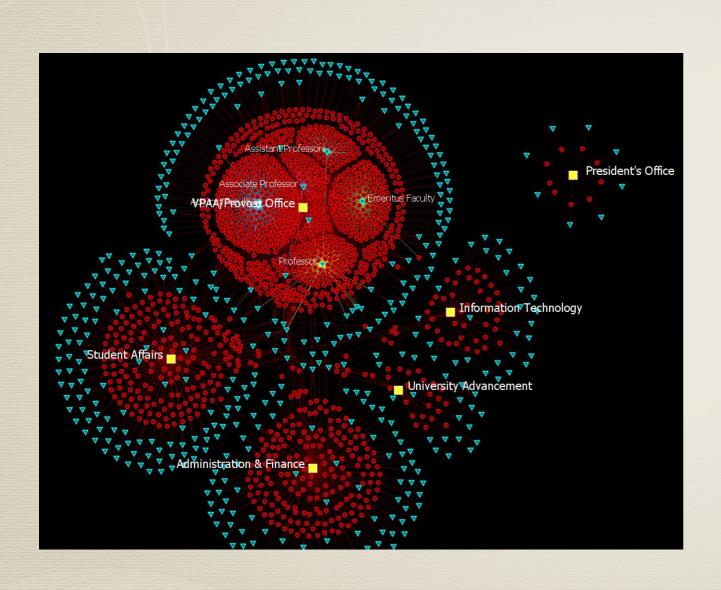
#### of Practice

More rigid structures
Defined trajectories
Focused on learning by doing
Producing practice
Crystallizing knowledge
Developing competence
Asymmetrical expertise
External motivation

#### of Innovation

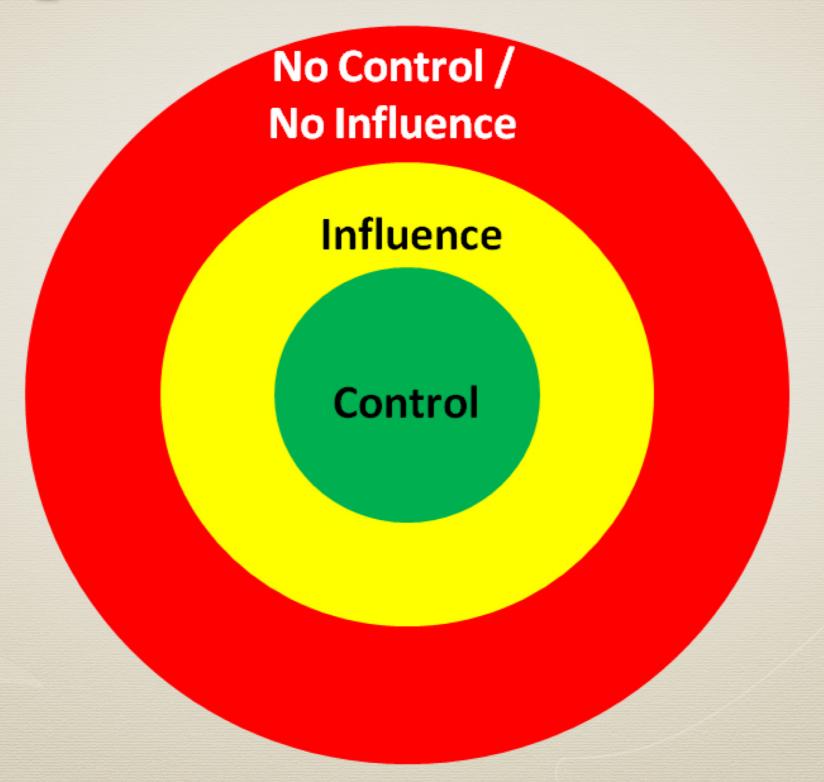
Open to productive failure
Idea prototyping
Entrepreneurial
Cognitive & skill diversity
Hacker ethic
Dynamic expertise
Purpose & autonomy

### Community of Innovation



- \* Individual
- \* Group
- \* Institutional

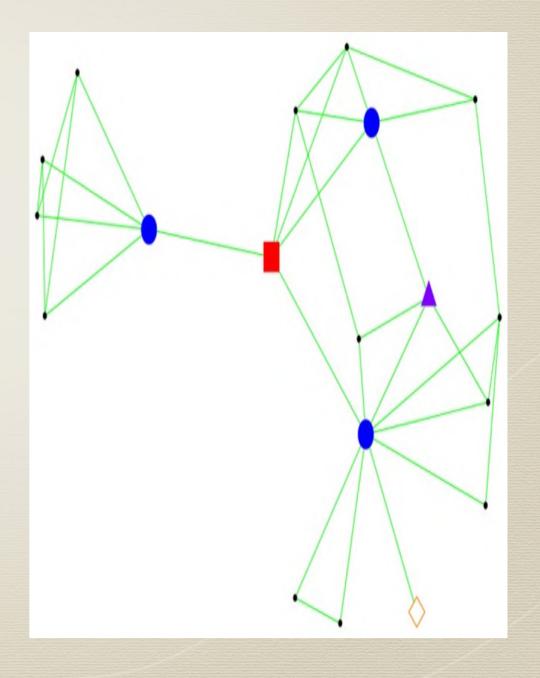
### Spheres of Influence

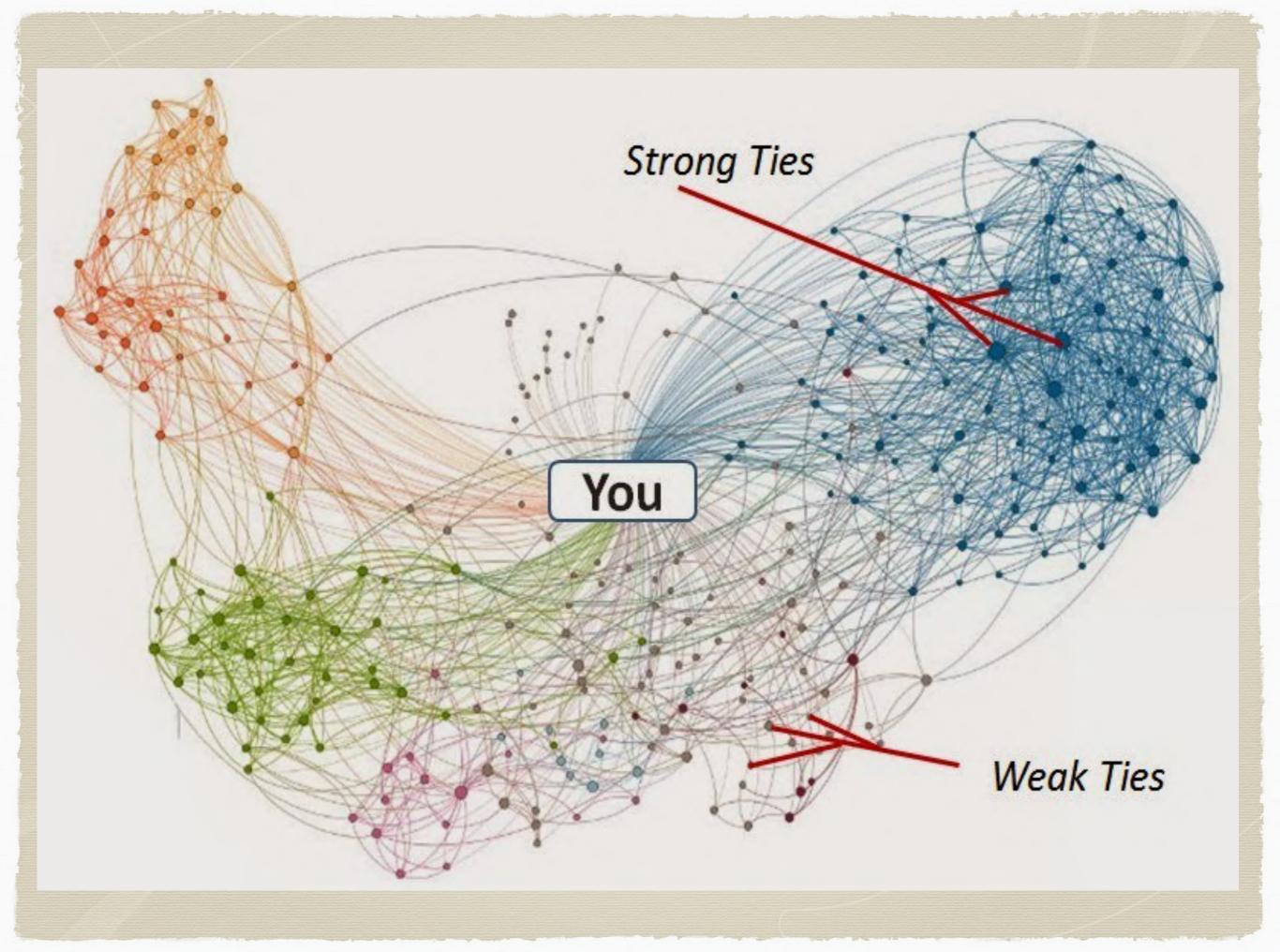


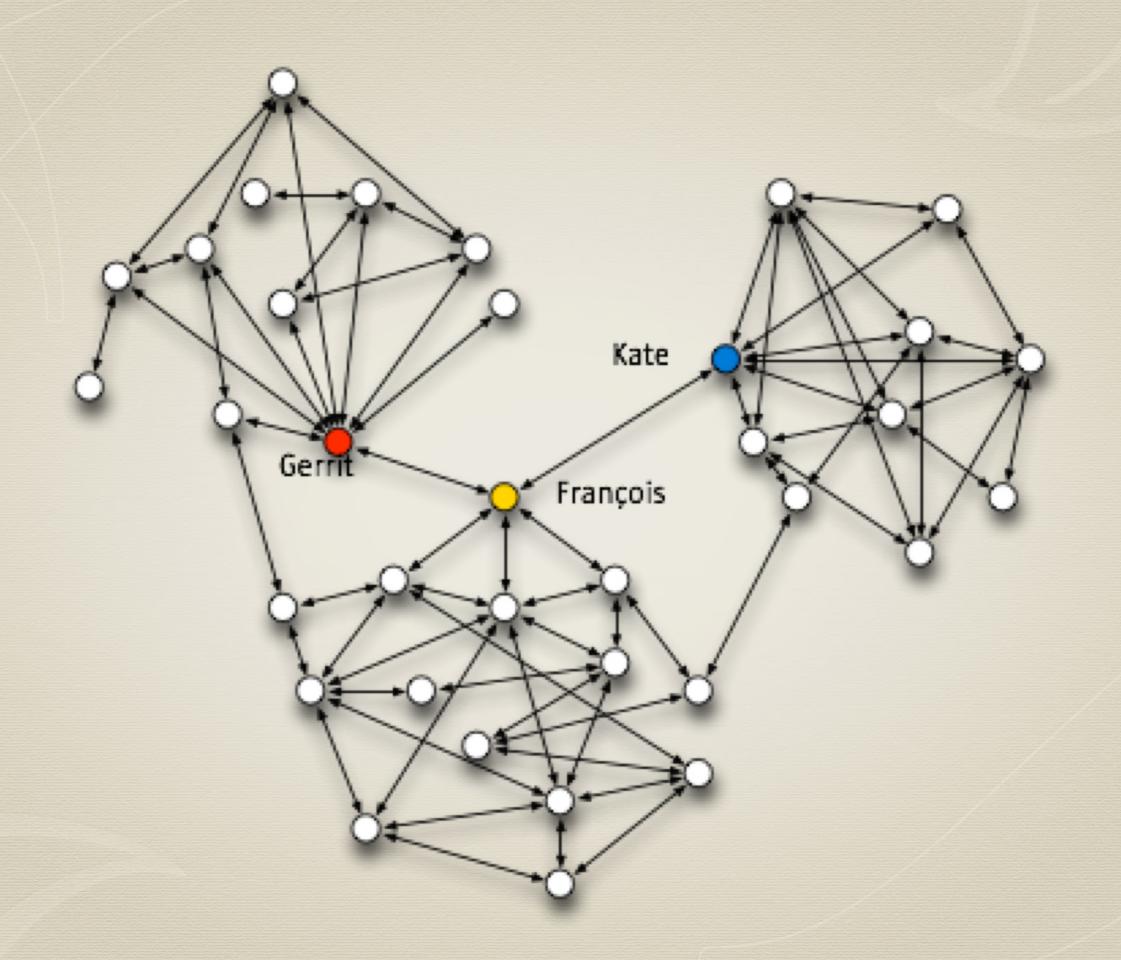
### Strength of Weak Ties

(Granovetter, 1973)

- \* Network position
- \* Boundary
  Spanner/Gatekeeper







### Change Readiness Scoring

#### Change Readiness Attributes

**Tolerance for Ambiguity** 

Able to live with uncertainty Surprises? Great!

Adaptability

Shift expectations due to new realities Rebound from adversity quickly

Adventurousness

Wanting to take risk
Willing to pursue the unknown
Convergent & divergent thinking
See patterns using data around you

### Change Ready Attributes

#### Resourcefulness

Make the most of any situation
Using resources at hand to make plans – access networks
– "Strength of Weak Ties" (Granovetter, 1973).

#### **Optimism**

Glass is half full, not half empty

#### Confidence

Belief in ability to handle difficult situations Self-esteem and self-efficacy – Know thy self!

#### **Passion**

New experiences are exciting and challenging

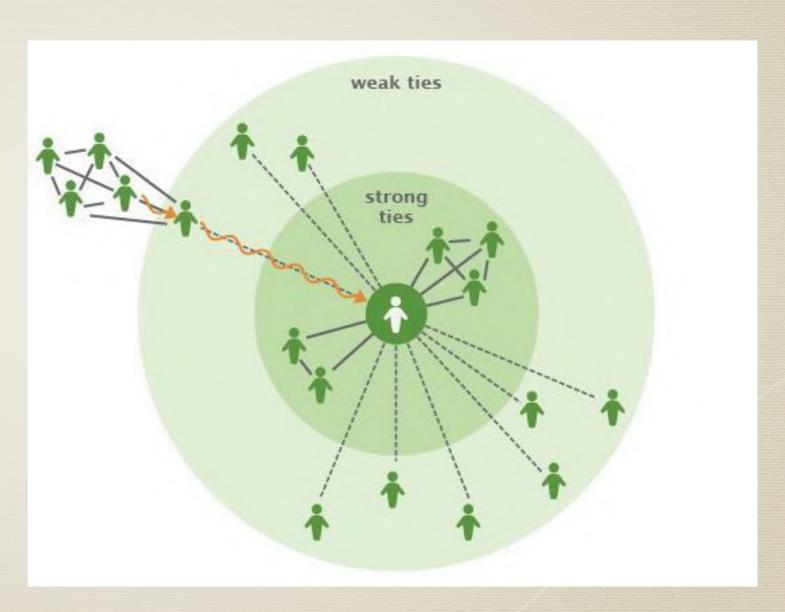
#### Where & How

are you positioned?

Individual

Group

Institutional



### What is your...

\* ACAP level?

\* COI level?

\* Network perspective?

\* Share pair/popcorn







#### Dropbox

ArchetypeMe Survey Monkey

Attendify Workshop Evaluation

### Challenging the Status Quo

#### Cultural Reproduction -> Cultural Production

- \* Cultural preservation
- \* Traditional
- \* Reinforcing the attitudes, values and behaviors of the dominant culture

- \* Develop new cultural ideals, values, interpretations, and meanings
- \* Challenge the hegemony of tradition
- \* Creativity and change

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